



MEDIA RELATIONS POLICY

To ensure that only correct information is shared with the media, better serve our customers and provide our employees with the best tools to do their jobs as a Ship Manager under ENEOS Ocean Shipmanagement Pte Ltd ("ENOSM"), it is important that inquiries by the media in relation to ENOSM be handled in accordance with the following policy:

- 1) During an Emergency, ENOSM personnel are not to attempt to answer any enquiries or disclose any information to the media or other concern parties.
- 2) All inquiries should be referred to the appointed Spokesperson.
- 3) As ENOSM's Spokesperson, the Spokesperson will respond directly or designate another party to serve as spokesperson.
- 4) The Spokesperson also will direct the process by which a response is determined, or position taken under the approval of the ENOSM Management.
- 5) If the Spokesperson is not available, contact details of inquirer must be taken down with advice that the information will be passed to the Spokesperson for further handling.

If enquires are received from the Media, ENOSM personnel are requested to reply as follows: "Sorry, we do not have the information now. Please hold on and we will direct your call to the appointed Spokesperson. Thank you."

- 6) It is important to maintain a proper spirit and tone for your communications with the media.
- 7) ENOSM encourages the use of media and associated services because they can make communication more efficient and effective and because they are valuable sources of Information about vendors, customers, technology, and new products and services.
- 8) ENOSM will take immediate action against any staff if found to disclose any information about ENOSM without the approval of the Management.

This policy covers all forms of responses to the media, including "off the record" and anonymous statements.

Capt. Kimiro Nagagata
Managing Director
24 October 2023